



EACH OF OUR CLIENTS WILL RECEIVE A LINK SENT VIA EMAIL ENTITLED “LPL HAS INVITED YOU TO PROVIDE IDS”

EACH OF OUR CLIENTS WILL NEED TO CLICK THE LINK SEPARATELY – THIS WILL BE IN A GREEN BUTTON

EACH OF OUR CLIENTS WILL BE REQUIRED TO UPLOAD THREE PHOTOS FOR US TO USE TO VALIDATE THEIR IDENTITY AND UTILISE FACIAL RECOGNITION TECHNOLOGY AS AN EXTRA LAYER OF SECURITY

THE FIRST PHOTO REQUIRED IS A “LIVE PHOTO” – THIS CAN BE COMPLETED THROUGH A WEBCAM OR BY UPLOADING A “SELFIE”

THE SECOND PHOTO IS AN IDENTITY DOCUMENT – A CLEAR PHOTO OF A VALID PASSPORT OR DRIVING LICENCE WHICH CLEARLY SHOWS THE SIGNATURE. PLEASE NOTE WE NEED TO BE ABLE TO VIEW THE WHOLE DOCUMENT

THE THIRD PHOTO IS A DOCUMENT TO PROVE EACH OF OUR CLIENTS ADDRESS – A BANK STATEMENT OR UTILITY BILL DATED WITHIN THE LAST THREE MONTHS AND WHICH SHOWS OUR CLIENTS NAME AND ADDRESS. PLEASE NOTE WE CANNOT ACCEPT A DRIVING LICENCE AS A PROOF OF ADDRESS



Facial Recognition The process

This guide has been prepared to help you understand the facial recognition process.

We undertake facial recognition on all of our clients in order to add an additional layer of security to each transaction. This is in addition to the usual anti-money laundering checks, although we can accept the same documents each of our clients will be required to upload them to a link which we will send by email.

Please contact Client Services if you require further assistance.

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